



Preparing Your Dog for Our Boarding & Training Programs

Contact Information

Please provide us contact names and phone numbers. If you are going to be out of the country or in an area that does not receive cell phone coverage, please provide us with your email and a local emergency contact and their phone number.

Vaccinations

Your dog must be current on all their vaccinations. We will need to see a copy of your dog's vaccinations prior to your dog's stay or upon drop off. If you have any questions concerning vaccinations, please contact us.

Spay/Neuter Policy

We do not accept males over the age of 2 years that have not been neutered.

Feeding

We prefer to keep your dog on the same diet they are currently on. Please bring enough food for the duration of their stay. We feed all dogs twice daily. If you currently leave food out all day, we recommend switching to a schedule feed a week prior to their stay. If you currently feed a raw diet that is packaged, we can store additional frozen packages.

Medication

We can continue any medication that your dog is currently on as well as continue any monthly flea treatments that your dog may be currently using.

Please provide specific directions for any medication that will need to be administered during your dog's stay.

Crating

Your dog will be confined to a crate or a kennel at times during their stay. If your dog is not accustomed to being confined in a crate, we highly advise you to crate train your dog prior to their stay. Because we focus on training dogs, it is critical that we strive to minimize stress in all the dogs that stay with us. Dogs that have a history of crating will learn to cope much easier when it is necessary to confine them to their kennels here. If you need help on how to begin crate training your dog, please give us a call or contact us by email.

Setting Appointments

We offer drop off and pick up times by appointment only Monday-Saturday 10am-7pm. Scheduled drop off and pick up times will need to be set ahead of time. **We ask that you please be on time for your scheduled appointment.** We run a tight schedule of private appointments and lessons with our clients, so if you are running late or early, please give us a call to notify us.

- We can pick up your dog or drop off your dog for a fee. Contact us for more information regarding this service.



During Your Dog's Stay

Your Dog Will Receive Exceptional Care

We are dog trainers, but we are also dog owners just like you. We are extremely picky deciding who is going to care for our own personal dogs when we have to be away from them. We know you want your dog to receive the best care just like we want our own dogs to receive the best care when we cannot be with them. Our board and train programs have always centered on this concept.

Training is an integral focus point in our program, but there can never be solid training unless the dog is emotionally comfortable and happy. We understand dogs want to explore, experience human contact, and interact with other dogs and this is exactly what we provide. We believe in delivering balance to a dog's life and the way your dog will spend their time here will reflect our beliefs.

Visitation During Your Dog's Stay

If your dog is staying with us for a period that exceeds one week, we can schedule visitation appointments with you. Visitation appointments allow you to spend some time with your dog and we can go over the current training that your dog has received. There is no additional charge for visits.

Updates & Pictures

We can send you updates on your dog's training and well-being while they stay with us. We can email or text you updates. Just let us know your preference. We also often post pictures or videos of our dog students on our Facebook page([facebook/evergreenschoolfordogs](https://www.facebook.com/evergreenschoolfordogs)). If for any reason you would prefer us not to post pictures or videos of your dog online, please let us know.

Dog Play & Interaction

We offer a very unique boarding experience for our students. We are personally interacting and training with the dogs throughout the day. We also allow play time with other dogs. If you would like us to allow your dog to play and interact with other dogs, please understand that cuts, scrapes, and minor injuries may occur on occasion when dogs play with each other. We have extensive experience in matching up personalities that do well with each other. However, if you would prefer your dog to not interact with other dogs, please let us know ahead of time. We do not accept dogs into the boarding and training program that are prone to fighting with other dogs.

Medical Emergencies

In the rare occurrence your dog has an illness or condition that needs emergency veterinary attention, we will contact you immediately. If we are unable to contact you, we will take them to Family Pet Medical in Arlington. If it is an afterhours emergency, we will take your dog to the nearest after hours emergency clinic in Mount Vernon. Please be prepared to provide us with an Emergency Contact when you drop your dog off.



After Completion of the Boarding & Training Program

Pick Up Day

We spend a full hour with you and your dog on the day of pick up. Please be on time for the appointment so we can cover all of the training topics we want to discuss with you.

Future Training Included in Your Program

In order to ensure training stays consistent during the transition back to the owner, all of our Boarding & Training Students receive the following:

- Lessons In Your Home or At Our Facility
- Training Manual
- Discounted Access to Our Online Video Training
- Unlimited Phone & Email Support

**If you have any additional questions or concerns please don't hesitate to contact us:*

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