

Preparing Your Dog for Our Boarding & Training Programs

Contact Information

Please provide us contact names and phone numbers. If you are going to be out of the country or in an area that does not receive cell phone coverage, please provide us with your email and a local emergency contact and their phone number.

Vaccinations

Your dog must be current on all of their core vaccinations. We will need to see a copy of your dog's vaccinations prior to your dog's stay or upon drop off. If you have any questions concerning vaccinations, please contact us.

Spay/Neuter Policy

We do not accept males over the age of 2 years that have not been neutered.

Feeding

We prefer to keep your dog on the same diet they are currently on. Please bring enough food for the duration of their stay. We feed all dogs twice daily. If you currently leave food out all day, we recommend switching to a schedule feed a week prior to their stay. We cannot accommodate a raw diet. If you are currently feeding a raw diet, you will need to switch over to a kibble diet prior to their stay.

Some dogs receive more exercise here than they are accustomed to so we recommend providing extra food in case we need to provide your dog with more daily calories.

Medication

We can continue any medication that your dog is currently on as well as continue any monthly flea treatments that your dog may be currently using. Please provide specific directions for any medication that will need to be administered during your dog's stay.

Crating

Your dog will be confined to a crate or a kennel at times during their stay. If your dog is not accustomed to being confined in a crate, we highly advise you to crate train your dog prior to their stay. Because we focus on training dogs, it is critical that we strive to minimize stress in all the dogs that stay with us. Dogs that have a history of crating will learn to cope much easier when it is necessary to confine them to their kennels here. If you need help on how to begin crate training your dog, please give us a call or contact us by email.

Setting Appointments

We offer drop off and pick up times by appointment only Monday-Saturday 10am-6pm. Scheduled drop off and pick up times will need to be set ahead of time. We ask that you please be on time for your scheduled appointment. We run a tight schedule of private appointments and lessons with our clients, so if you are running late or early, please give us a call to notify us.

During Your Dog's Stay

Your Dog Will Receive Exceptional Care

We are dog trainers, but we are also dog owners just like you. We are extremely picky deciding who is going to care for our own personal dogs when we have to be away from them. We know you want your dog to receive the best care just like we want our own dogs to receive the best care when we cannot be with them. Our board and train programs have always centered on this concept.

Training is an integral focus point in our program, but there can never be solid training unless the dog is emotionally comfortable and happy. We understand dogs want to explore, experience human contact, and interact with other dogs and this is exactly what we provide. We believe in delivering balance to a dog's life and the way your dog will spend their time here will reflect our beliefs.

Training Time

All of the dogs that we keep receive one on one lessons each day with Tommy or Corday or both. Many clients want to know how much time each day does their dog receive training. While we understand why many people would look at training this way, it is really impossible to put an exact number on how many minutes a day your dog is being trained. The reality is your dog is being trained the whole time they are here. Every interaction your dog has with us is a learning experience for them. We do have formal sessions each day, but make no mistake that your dog is learning something at all times. We are giving them lessons when we let them out of the kennel, when we put a leash on them, when we touch them, etc. In our formal lessons, we usually spend about 15 minutes at a time with them and then practice what is taught throughout the day. This may sound short to you, but when you are efficient and know how dogs learn, that is all it really takes to teach them a basic skill. It is the repetition that is the most important.

Dog Play & Interaction

We offer a very unique boarding experience for our students. We are personally interacting and training with the dogs throughout the day. We also allow play time with other dogs that are staying here. We have extensive experience in matching up personalities that do well with each other. Any dog that has a previous history of fighting and injuring other dogs will not be interacting with your dog.

If you would like us to allow your dog to play and interact with other dogs, please understand that cuts, scrapes, and minor injuries may occur on occasion when dogs play with each other. If for any reason, you would prefer your dog to not interact with other dogs, please let us know ahead of time.

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General Schedule

This schedule is adjusted depending on when dogs are being dropped off, when we have private lessons scheduled, and depending on the weather. We think you still may find this schedule helpful to give you an idea of how your dog's day is structured.

- 5am Begin letting dogs out into various play yards to go to the bathroom, explore, and socialize with other dogs.
- 6am All dogs returned to kennels to rest before feeding
- 6:30 Dogs are fed and then rested for approximately an hour to digest meal
- 7:30 Dogs are let out again for bathroom, exercise, and socialization
- 8:30 Dogs are put up again to rest
- 9-12 Dogs are given one on one lessons and group training sessions with trainers Tommy and Corday. These lessons can range anywhere from 15 minutes to 45 minutes depending on what topic is being covered.
- 12-3 Dogs allowed to rest or lounge outside with us if the weather is nice.
- 3-5 Dogs are given second training session of the day with Tommy or Corday.
- 5-6 Dogs Rest
- 6 Dogs are fed and then rested to digest dinner
- 7 Dogs are let out once again to explore and socialize
- 8 Dogs are put up
- 10pm Dogs are let out for the last time

Visitation During Your Dog's Stay

If your dog is staying with us for a period that exceeds one week, we can schedule one visitation appointment with you. Visitation appointments allow you to spend some time with your dog and we can go over the current training that your dog has received. There is no additional charge for visits. On occasion, we may not recommend a visit with your dog if we feel that it would set back training.

Updates & Pictures

We can send you updates on your dog's training and well-being while they stay with us. We can email or text you updates. Just let us know your preference. We also often post pictures or videos of our dog students on our Facebook page([facebook/evergreenschoolfordogs](https://www.facebook.com/evergreenschoolfordogs)). If for any reason you would prefer us not to post pictures or videos of your dog online, please let us know.

Medical Emergencies

In the rare occurrence your dog has an illness or condition that needs emergency veterinary attention, we will contact you immediately. If we are unable to contact you, we will take them to Family Pet Medical in Arlington. If it is an afterhours emergency, we will take your dog to the nearest after-hours emergency clinic in Mount Vernon. Please be prepared to provide us with an Emergency Contact when you drop your dog off.

After Completion of the Boarding & Training Program

Results

We customize the board and train depending on the owner's needs. The more time we have with the dog, the more ingrained the training becomes. Results will vary depending on what the owner's goals are and the individual temperament of the dog. We strive for excellence and train each dog to maximize their potential. You will notice a positive change in the dog's previously unwanted behavior. Your dog will learn to respond to various commands in a wide range of environments. In order to maintain the training the dog receives, it is crucial that the owner follows up with providing the dog appropriate future training and attention.

It is hard to give specifics on training results, especially if we have never worked with you or the dog beforehand. It is important to understand that you will need training as well. Some of the behaviors you may be asking us to fix are often a direct result of something you have unintentionally taught or allowed your dog to do. For example, if you are asking us to stop your dog from jumping on you, you need to understand that you are reinforcing this behavior even though you may not be aware of it. The give back lesson and follow up lessons will help you understand the proper ways to interact with your dog to continue the positive changes.

Pick Up Day

We spend a full hour with you and your dog on the day of pick up. Please be on time for the appointment and ready to get to work with your dog. If you have young children, we recommend getting a babysitter or bring someone with you that can care for them during the lesson. If for any reason, you cannot participate in a full lesson on pick up day, you will receive a lesson credit that you can use at a later date.

Future Training Included in Your Program

In order to ensure training stays consistent during the transition back to the owner, all of our Boarding & Training Students receive follow up lessons and video tutorials.

*If you have any additional questions or concerns please don't hesitate to contact us:

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